

Information about problems on Win 10 - ROBOProLight with BT Smart Controller

Dear fischertechnik Fans,

if you work on Win10 with your BT Smart Controller and ROBOProLight (4.3.5) via Bluetooth 4.0 LE connection, the following errors may occur:

If you activate I1-I4 by a switch or a phototransistor at one of the inputs I1-I4, ROBOProLight crashes.

This will not happen when you use the USB cable or when the Bluetooth connection is established with the stick **bluegiga BLED 112-V1** (*special Bluetooth-serial-converter*).

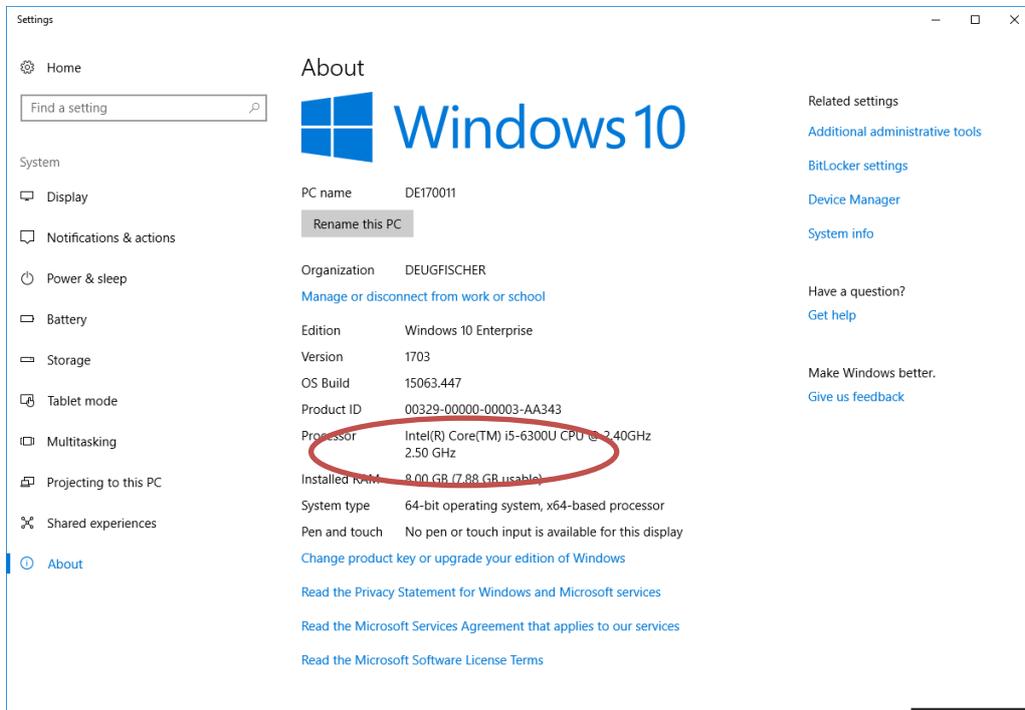
The Bluetooth connection does also work with ROBOPro Smart for Android and iOS.

The crash does not happen in ROBOPro, it happens in the operating system. It also depends on the version of the operating system that is installed on your computer:

OS Build	Error occurs
10586.494	Yes
14393.693	No
14393.1358	No
15063.413 (Creators Update)	Yes

How to find out which version (OS Build) is installed on the computer:

Windows home button – Settings – System – About:



Our software developers already contacted Microsoft to clarify how the problems can be solved.

Please let us know if there are more conditions where the errors occur: info@fischertechnik.de

We hope that these problems will be solved soon.